

Unemployment Insurance and Wages Division

ADMINISTRATIVE OFFICE
Vermont Department of Labor
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DIRECTOR, Valerie Rickert – valerie.rickert@state.vt.us 802-828-4242

EMPLOYER SERVICES UNIT 802-828-4344

Employer Services Chief – maria.beede@state.vt.us 802-828-4254

Tax Liability 802-828-4344

Employer Accounts Registration forms 802-828-4344

New and Experience Rating 802-828-4344

Quarterly Reports, adjustments, penalties and interest 802-828-4344

Account Delinquencies and payment plans 802-828-4333

FUTA certification 802-828-4344

Unemployment benefit determinations, payments,
OR charged to an employer's account (toll free) 877-214-3331

New Hire Reporting 802-828-4344

Electronic Filing Specifications 802-828-4253

UNEMPLOYMENT INSURANCE CLAIMS CENTER

Claims Center Chief – tphillips@labor.state.vt.us 802-828-9150

Claimant Assistance line (toll free) 877-214-3332

Employer's Assistance line (toll free) 877-214-3331

To file a new or reopen an existing
unemployment claim (toll free) 877-214-3330

TTY services 800-650-4152

PROGRAM INTEGRITY UNIT 802-828-4333

Program Integrity Chief – tanya.lafrance@state.vt.us 802-828-4209

Collections and Auditing 802-828-4333

PERFORMANCE AND COMPLIANCE UNIT

Compliance and Performance Unit Chief lynn.pfister@det.state.vt.us	802-828-5896
Benefit Accuracy Measurement	802-828-4381
Wage and Hour Program	802-828-0267
Child Labor Program	802-828-5896

CHIEF FIELD AUDITOR - ernest.laird@state.vt.us 802-828-1314

FIELD AUDIT STAFF

Montpelier area auditor – cheryl.alden@state.vt.us	802-828-1147
Morrisville area auditor – bruce.mayo@state.vt.us	802-888-2542
White River/Barre area auditor – kristal.foster@state.vt.us	802-828-4200
Rutland/Woodstock area auditor – ray.pratico@state.vt.us	802-786-8806
Burlington/Middlebury area auditor - laura.smith@state.vt.us	802-652-0328
St. Albans/Burlington area auditor – kelly.lavery@state.vt.us	802-951-5147
Burlington area auditor – jeanne.yantz@state.vt.us	802-863-7480
Bennington area auditor – lori-ann.aubin@state.vt.us	802-447-2867
Springfield/Brattleboro area auditor – patrick.coen@state.vt.us	802-885-1411
Newport area auditor – marylou.jacobs@state.vt.us	802-334-3303

FAX NUMBERS

Director's office	802-828-4046
Employer Services Unit	802-828-4248
Program Integrity Unit	802-828-4046
Claims Center	802-828-9191

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