Unemployment Insurance and Wages Division

ADMINISTRATIVE OFFICE Vermont Department of Labor Post Office Box 488, 5 Green Mountain Drive Montpelier, Vermont 05601-0488	 802-828-4000 802-828-4022 Fax 802-888-4203 TTY
DIRECTOR, Tracy M. Phillips – tracy.phillips@state.vt.us	802-828-4242

EMPLOYER SERVICES UNIT	802-828-4344
Employer Services Chief – maria.beede@state.vt.us	802-828-4254
Tax Liability	802-828-4344
Employer Accounts Registration forms	802-828-4344
New and Experience Rating	802-828-4344
Quarterly Reports, adjustments, penalties and interest	802-828-4344
Account Delinquencies and payment plans	802-828-4333
FUTA certification	802-828-4344
Unemployment benefit determinations, payments, OR charged to an employer's account (toll free)	877-214-3331
New Hire Reporting	802-828-4344
Electronic Filing Specifications	802-828-4253

UNEMPLOYMENT INSURANCE CLAIMS CENTER	
Claims Center Chief –	802-828-9150
Claimant Assistance line (toll free)	877-214-3332
Employer's Assistance line (toll free)	877-214-3331
To file a new or reopen an existing unemployment claim (toll free) TTY services	 877-214-3330 800-650-4152

PROGRAM INTEGRITY UNIT	802-828-4333
Program Integrity Chief – rick.steventon@state.vt.us	802-828-4209
Collections and Auditing	802-828-4333

PERFORMANCE AND COMPLIANCE UNIT

Compliance and Performance Unit Chief Marlene.betit@state.vt.us	802-828-5896
Benefit Accuracy Measurement	802-828-4381
Wage and Hour Program	802-828-0267
Child Labor Program	802-828-5896

CHIEF FIELD AUDITOR - ernest.laird@state.vt.us	802-828-1314

FIELD AUDIT STAFF

Montpelier area auditor – cheryl.alden@state.vt.us	802-828-1147
Morrisville area auditor – bruce.mayo@state.vt.us	802-888-2542
White River/Barre area auditor – kristal.foster@state.vt.us	802-828-4200
Rutland/Woodstock area auditor – ray.pratico@state.vt.us	802-786-8806
Burlington/Middlebury area auditor - laura.smith@state.vt.us	802-652-0328
St. Albans/Burlington area auditor - Jeanne.hanlo@state.vt.us	802-951-5147
Burlington area auditor	802-863-7480
Bennington area auditor – lori-ann.aubin@state.vt.us	802-447-2867
Springfield/Brattleboro area auditor – patrick.coen@state.vt.us	802-885-1411
Newport area auditor – marylou.jacobs@state.vt.us	802-334-3303

FAX NUMBERS

Director's office	802-828-4046
Employer Services Unit	802-828-4248
Program Integrity Unit	802-828-4046
Claims Center	802-828-9191