

Vermont Department of Labor
BENEFIT ACCURACY MEASUREMENT (BAM) PROGRAM
INFORMATION FOR CLAIMANTS

WHAT IS THE BENEFIT ACCURACY MEASUREMENT (BAM) PROGRAM?

The BAM program is a system designed to prevent both error and fraud in the Unemployment Insurance program. It is a review of the records of a sample group of claimants, selected each week at random, to test the accuracy of the payment or denial of benefits.

WHAT DOES IT INCLUDE?

The review includes employer records, agency actions and records, and statements of the selected claimants.

- Eligibility is investigated
- Payroll records are verified
- Work search contacts are checked
- All records and actions relative to the claim are re-examined

HOW IS IT DONE?

Employers who the claimant has or is currently working for are contacted to verify payroll records and the reason for their separation or current employment status.

Work search contacts reported by the selected claimants are verified by contacting the employers listed on the form submitted by the claimant with his or her claim.

HOW ARE CASES SELECTED FOR REVIEW?

Each week claims meeting federally established specifications are chosen randomly by a computer.

The random selections are made from the list of all claimants who received or were denied benefits during the week being reviewed. A claimant may be selected for review more than once solely because the selection is random.

WHAT IS REQUIRED AFTER YOU HAVE BEEN SELECTED?

As part of the review, you will be asked to discuss your claim with a member of the BAM Unit, which includes completing a detailed questionnaire.

If you have returned to work, arrangements will be made to complete this review outside your hours of work.

WHY IS THE REVIEW BEING CONDUCTED?

The review makes certain that your claim has been paid or denied correctly. If you received less or more than you should have been paid, you will be notified and an adjustment will be made.

The results of the review give administrators information to use in improving the Unemployment Insurance program.

Equal Opportunity is the Law

The State of Vermont is an Equal Opportunity/Affirmative Action Employer. Applications from women, individuals with disabilities, and people from diverse cultural backgrounds are encouraged. Auxiliary aids and services are available upon request to individuals with disabilities. 711 (TTY/Relay Service) or 802-828-4203 TDD (Vermont Department of Labor).