

State of Vermont
Department of Labor
Office of the Commissioner

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To: Vermont General Assembly
From: Commissioner's Office, Department of Labor
Date: April 13, 2021
Subject: Unemployment Insurance Weekly Update

Executive Summary:

During the benefit week ending April 3, there were 28,725 weekly claims filed. This is a decrease of 2,836 over the previous benefit week. While this the decrease in claims filed is greater than what the data shows for previous weeks, the number of claimants filing for benefits is still significantly higher than pre-pandemic conditions. During the week ending April 3, \$12,551,405 in benefits were paid out to claimants.

Claimants continue to exhaust their benefit year on a weekly basis and must open a new benefit year to continue to receive benefits. As claimants are identified by the system as exhausting their benefits, they will receive an email from the Department outlining the steps to take to open a new benefit year. The link in the section below also contains the same information and steps included in the email.

The Department continues to receive communication from employers about struggles to find workers. The Workforce Development Division continues to help support employers and job seekers through various programs and services. Currently, the work search requirement has been waived, but will likely be reinstated in the coming weeks. Claimants are encouraged to continue to look for work and accept suitable work if they are able. If the Department receives a report that an individual turns down suitable work and does not have a qualifying reason to do so, it may result in the claimant becoming ineligible for benefits for committing fraud by failing to disclose information in an effort to continue to receive benefits.

Links and Resources:

- [Opening a New Benefit Year](#)
- [Report a Refusal to Return to Work](#)
- [UI "How-To" video library \(applying for benefits, reopening a claim, submitting weekly claims\)](#)
- [Workforce Development services \(online job board, workshops, events, and local staff\)](#)
- [Vermont Job Link](#)
- [CARES Act UI Extension FAQ](#)
- [UI Updates Page \[Newsfeed\]](#)
- [Appealing UI Claim Determinations](#)
- [UI Adjudications Process](#)
- [1099-G Incident Page](#)
- [1099-G Incident FAQs](#)

IDENTITY PROTECTION

Vermont Department of Labor Status Report



Mailing Data	
Final Mailing Count:	98,719
Returned as Undeliverable:	1,448
Remailed:	

Call Activity				Enrollments		
	Calls In	Calls Out	Total Calls	Call Center	Website	Total Enrollments
Week 1						
2/18/2021	0	0	0	0	0	0
2/19/2021-2/21/2021	4	0	4	1	0	1
Week 2						
2/22/2021	23	0	23	10	74	84
2/23/2021	28	0	28	18	77	95
2/24/2021	25	0	25	12	74	86
2/25/2021	73	0	73	38	212	250
2/26/2021-2/28/2021	118	0	118	81	1607	1688
Week 3						
3/1/2021	343	0	343	203	1208	1411
3/2/2021	249	1	250	148	1316	1464
3/3/2021	190	2	192	110	765	875
3/4/2021	250	0	250	116	1011	1127
3/5/2021-3/7/2021	198	8	206	113	1532	1645
Week 4						
3/8/2021	143	2	145	71	383	454
3/9/2021	105	2	107	55	296	351
3/10/2021	88	6	94	53	223	276
3/11/2021	48	8	56	23	209	232
3/12/2021-3/14/2021	56	5	61	29	496	525
Week 5						
3/15/2021	70	1	71	38	217	255
3/16/2021	48	0	48	24	150	174
3/17/2021	39	1	40	22	99	121
3/18/2021	29	2	31	13	100	113
3/19/2021-3/21/2021	28	2	30	13	234	247
Week 6						
3/22/2021	24	2	26	15	84	99
3/23/2021	35	2	37	11	71	82
3/24/2021	34	2	36	12	65	77
3/25/2021	24	0	24	6	68	74
3/26/2021-3/28/2021	40	2	42	14	212	226
Week 7						
3/29/2021	33	1	34	11	73	84
3/30/2021	15	1	16	4	61	65
3/31/2021	24	4	28	6	49	55
4/1/2021	16	4	20	3	51	54
4/2/2021-4/4/2021	4	1	5	2	108	110
Week 8						
4/5/2021	11	0	11	5	52	57
4/6/2021	8	0	8	4	30	34
4/7/2021	12	0	12	6	38	44
4/8/2021	6	0	6	4	22	26
4/9/2021-4/11/2021	14	1	15	6	63	69
Grand Totals	2455	60	2515	1300	11330	12630

UNEMPLOYMENT CLAIMS

Week Ending	Continued Claims Filed							
	2/13	2/20	2/27	3/6	3/13	3/20	3/27	4/3
Regular UI	12,834	12,295	12,087	12,195	11,691	11,074	10,548	10,041
PEUC	13,547	13,358	13,860	13,735	14,208	13,981	12,307	9,912
EB	44	40	29	19	33	19	6	6
PUA	8,801	8,650	8,761	8,745	8,809	8,714	8,700	8,766
Total	35,226	34,343	34,737	34,694	34,741	33,788	31,561	28,725

Figure 1

The data presented in this publication represents unofficial information collected from a variety of sources, and is being provided in order to ensure transparency, the freedom of information, and a well-informed public. While it is accurate to the extent ascertainable by the Department at the time of publication, it has not been subject to inspection or validation, and does not constitute verified employment data for the purposes of required reporting and formal release. This data is for the sole purpose of informing the public and shall not be recreated or reposted in any way, without this disclaimer. The information provided herein is not related in any way to the certified data provided to the U.S. Department of Labor.

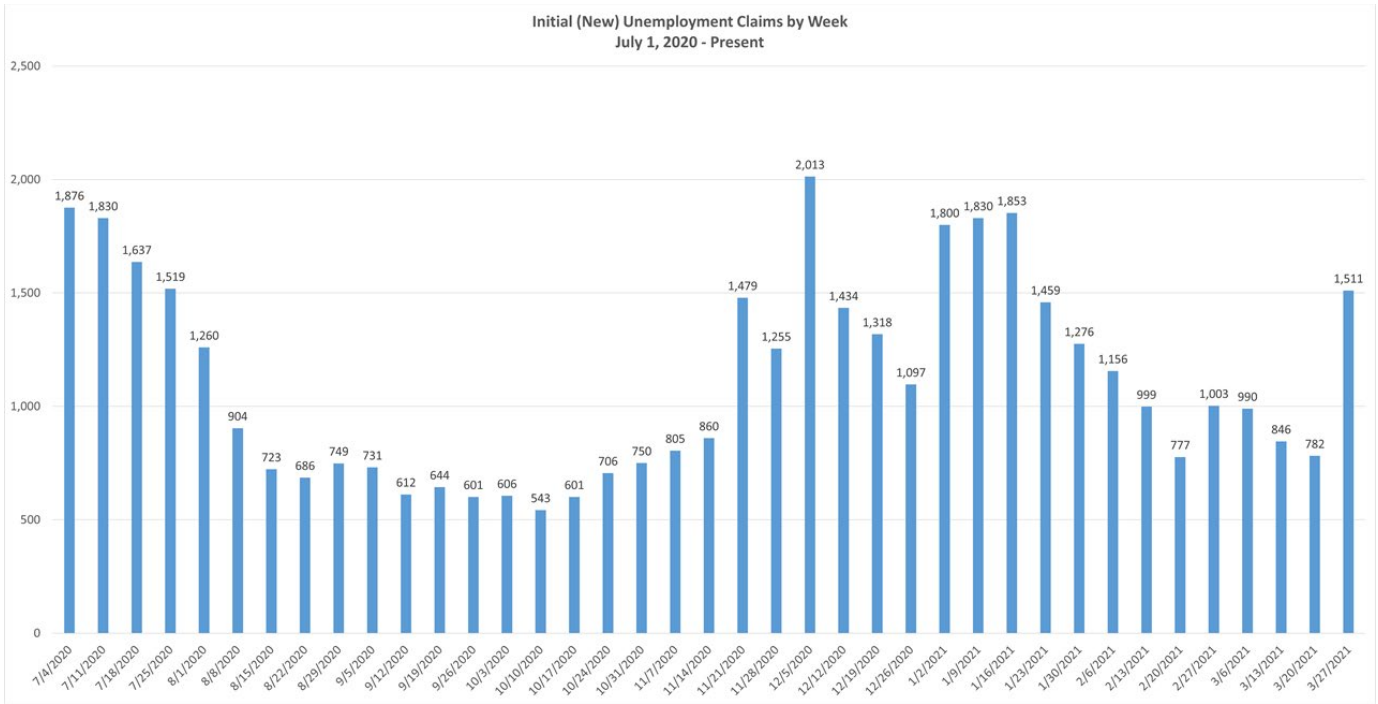


Figure 2

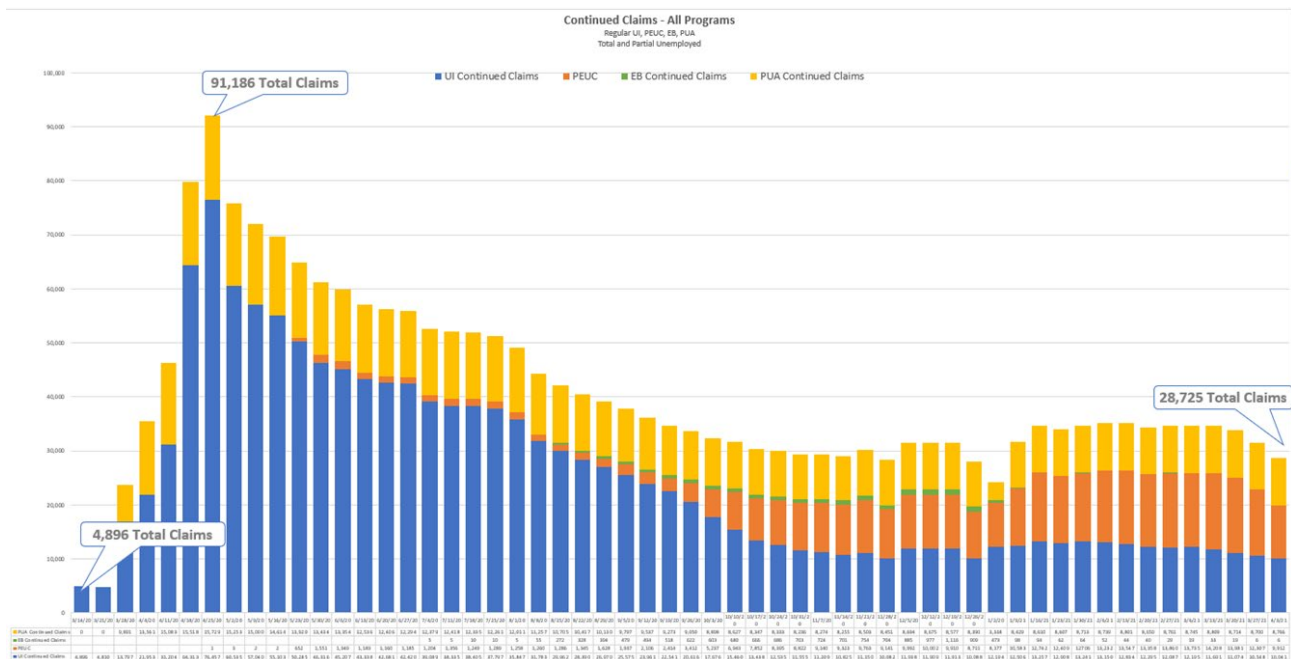


Figure 3

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BENEFIT PAYMENTS

Claims Payment Processing						
Week Ending	All UI Claims Paid	All UI Payments	PUA Claims Paid*	PUA Payments	Total Payments Issued	Trust Fund Balance
January 30	23,499	\$7,911,766	8,595	\$5,296,654	\$13,208,420	\$231,866,628
February 6	24,476	\$8,389,274	8,564	\$5,273,597	\$13,662,871	\$230,211,298
February 13	24,231	\$8,201,345	9,382	\$5,656,278	\$13,857,623	\$228,073,511
February 20	24,051	\$8,124,670	7,851	\$4,764,568	\$12,889,238	\$224,265,194
February 27	24,353	\$8,308,811	8,460	\$5,187,084	\$13,495,895	\$220,634,570
March 6	24,532	\$8,257,067	8,800	\$5,265,854	\$13,522,921	\$216,886,619
March 13	25,932	\$8,125,362	8,809	\$5,039,666	\$13,165,028	\$213,374,056
March 20	24,024	\$7,955,310	8,501	\$5,280,981	\$13,236,291	\$210,031,857
March 27	21,747	\$7,237,175	8,761	\$5,314,230	\$12,551,405	\$206,917,566
April 3	18,546	\$6,141,499	2,807**	\$2,002,376**	\$8,143,875**	\$205,787,117

*Only identifies payments issued and may include multiple benefit weeks being paid to one claimant.

** numbers do not include payments made on Friday (April 2).

Figure 4

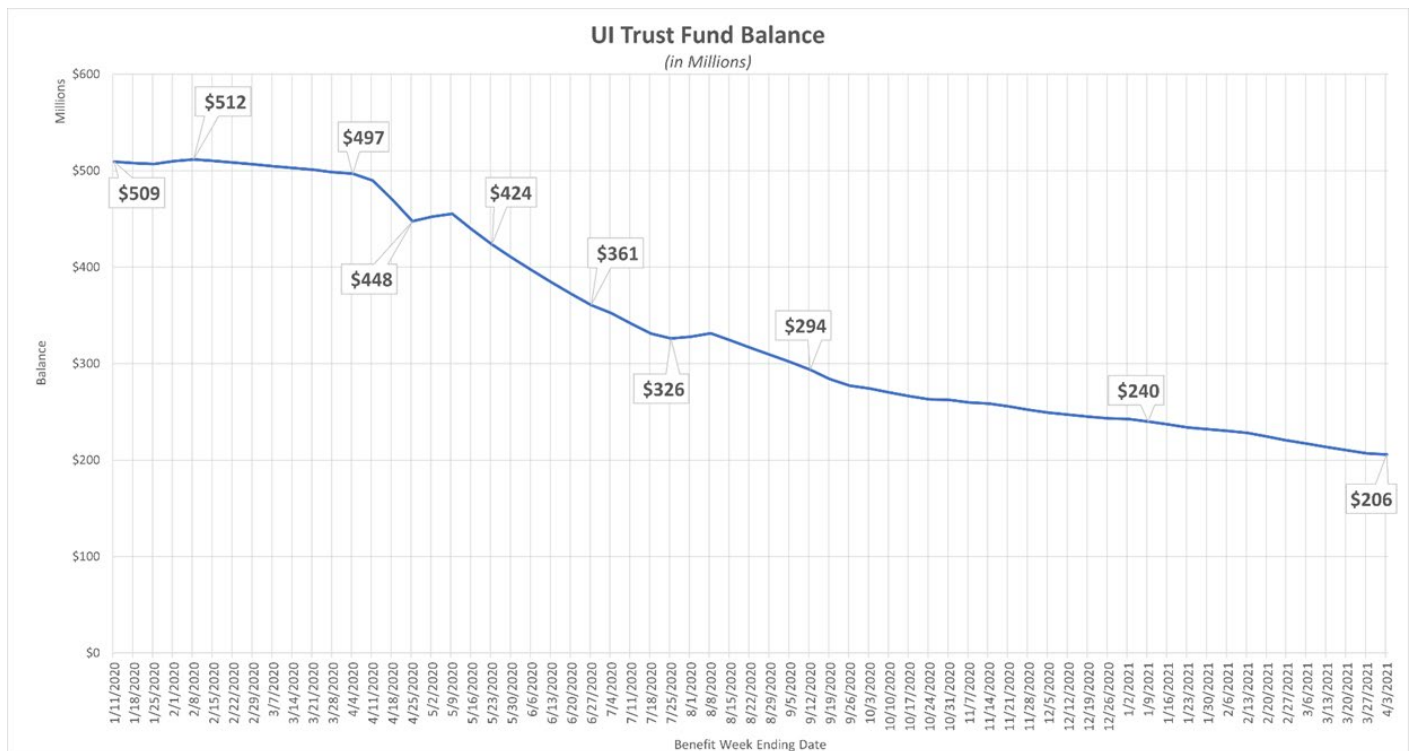


Figure 5

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CALL VOLUME

Call Volume Summary			
Average Agents	Average Calls Per Day	Average Length of Call	Average Hold Time
132	4,536	10:56	9:37

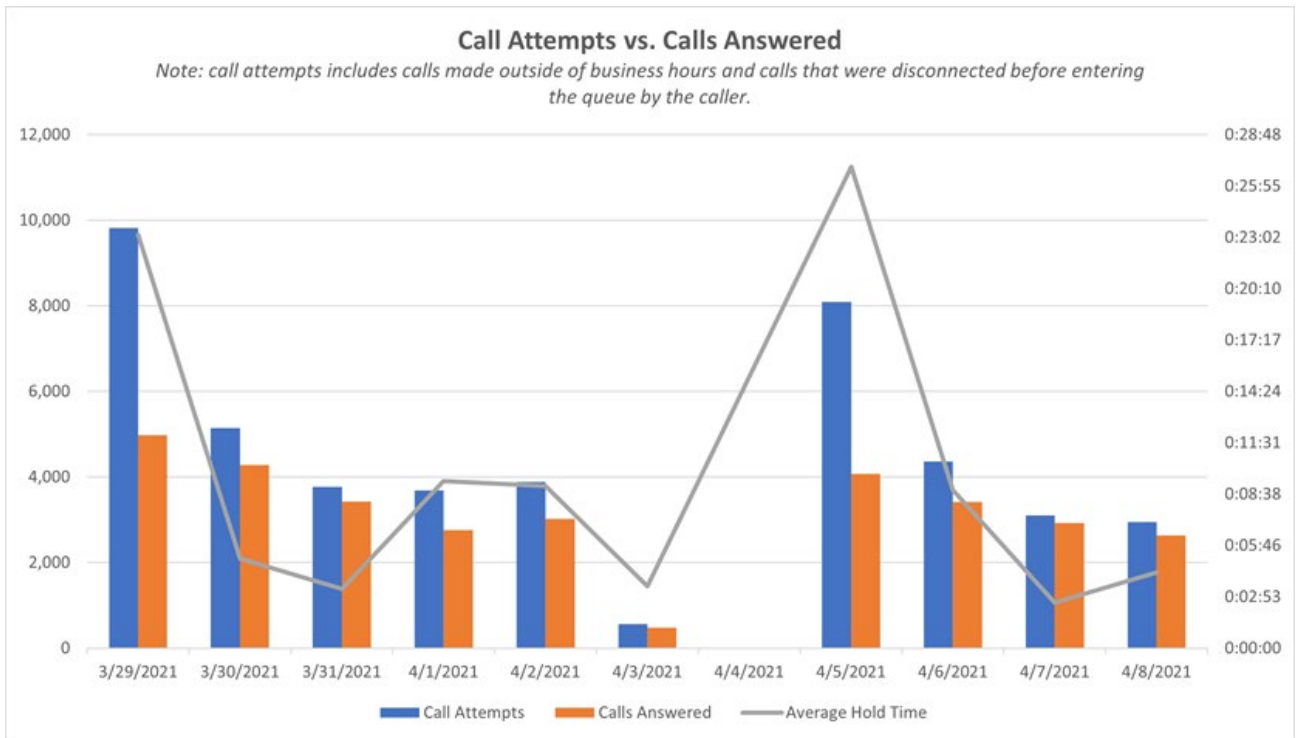


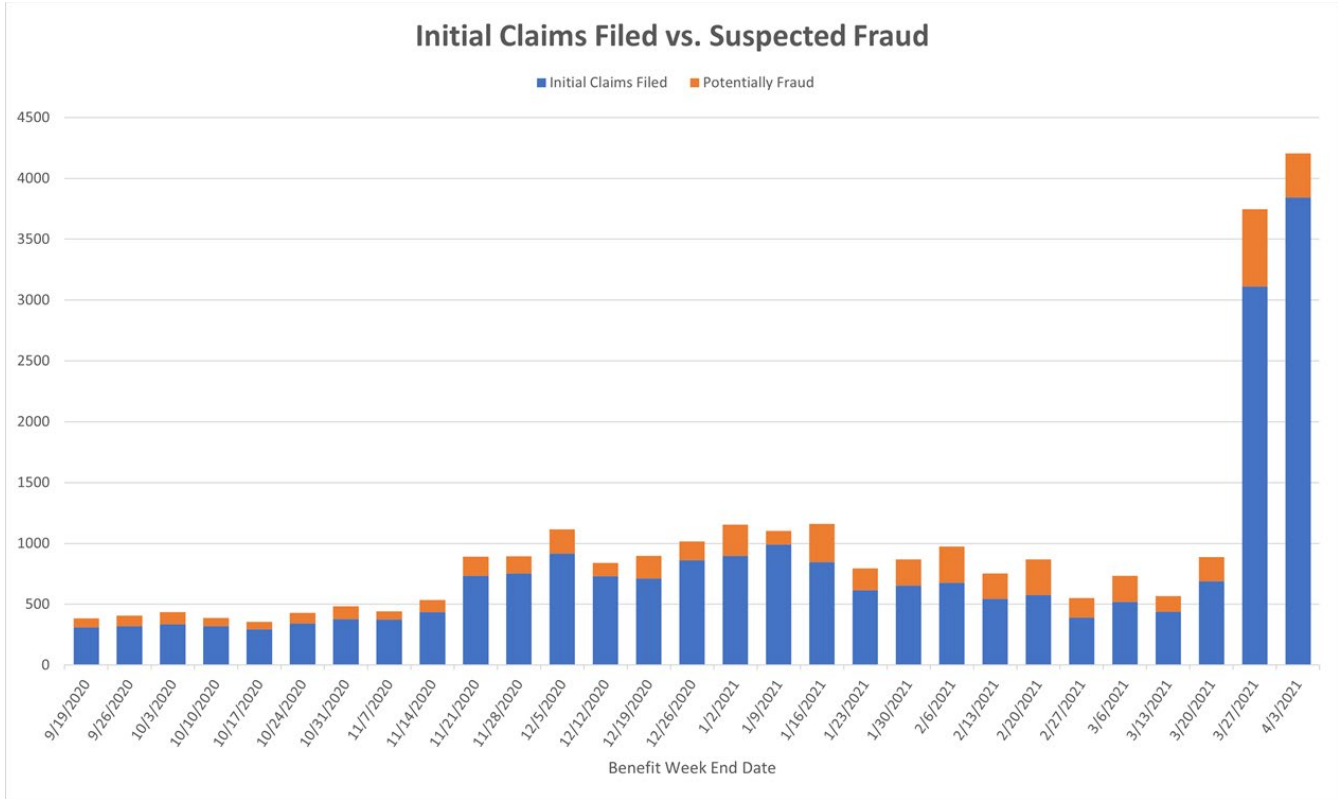
Figure 6



Figure 7

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FRAUD DETECTION



*The high number of initial claims submitted is attributable to claimants who have been filing for the last 12-months and needed to open a new benefit year.

Figure 8

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