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To:Vermont General AssemblyFrom:Commissioner's Office, Department of LaborDate:May 25, 2021Subject:Unemployment Insurance Weekly Update

During the benefit week ending May 15<sup>th</sup> there were 28,406 weekly claims filed. This is a decrease of 3,750 continued claims filed over the previous benefit week. During the week ending May 15, \$9,040,843 in benefits were paid out to claimants.

Claimants have started to enter work search information on weekly claims if they do not qualify for an exemption. Earlier last week, an issue prompted some claimants to enter work search information when they should have been exempt (e.g. self-employed, independent contractor, etc.) and others who were not prompted to enter work search information when they should have been.

The issue impacting PUA claimants was resolved Friday. Claimants were notified via email and given extra time to complete their weekly claim for the week. Going forward, PUA claimants who are self-employed will need to check the box certifying they are self-employed each week to be exempt from the work search.

In UI, some claimants are still not being prompted to enter work search information on their weekly claim. When the work search requirement was waived last spring, it also impacted claims on the backend that had a return-to-work date. This is a carryover technical correction that is currently being made in the UI Mainframe and is an example of how manipulation of the antiquated UI technology can have unforeseen impacts in other areas of the UI program.

Claimants who have not been prompted to enter work search information may still file their claim and are required to conduct work search activities. This technical correction being made to the system does not prevent claimants from filing their claim for the week. If claimants are not prompted to enter work search information, they will not be penalized.

## Links and Resources:

- <u>UI Work Search (including FAQs)</u>
- Report UI Fraud
- Opening a New Benefit Year
- <u>Report a Refusal to Return to Work</u>
- <u>UI "How-To" video library (applying for</u> benefits, reopening a claim, submitting weekly claims)
- Workforce Development services (online job board, workshops, events, and local staff)
- Vermont Job Link
- <u>CARES Act UI Extension FAQ</u>
- UI Updates Page [Newsfeed]
- Appealing UI Claim Determinations
- <u>UI Adjudications Process</u>

# **UNEMPLOYMENT CLAIM**

Continued Claims Filed										
Week Ending	3/27	4/3	4/10	4/17	4/24	5/1	5/8	5/15		
Regular UI	10,548	10,041	11,407	11,594	11,522	12,595	12,135	10,177		
PEUC	12,307	9,912	10,352	10,699	10,670	10,826	10,558	9,747		
EB	6	6	6	5	5	3	5	2		
PUA	8,700	8,766	8763	9,412	10,364	10,480	9,458	8,480		
Total	31,561	28,725	30,528	31,710	32,561	33,904	32,156	28,406		
Figure 1										

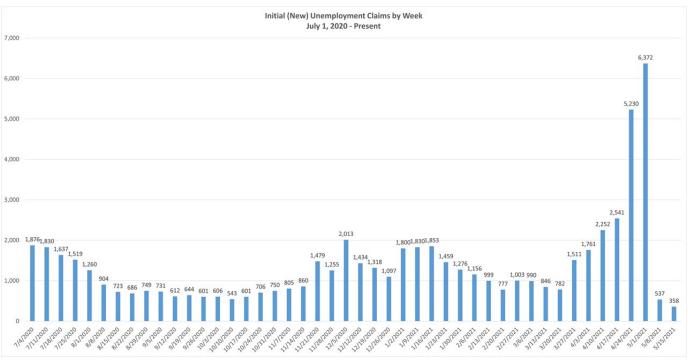


Figure 2

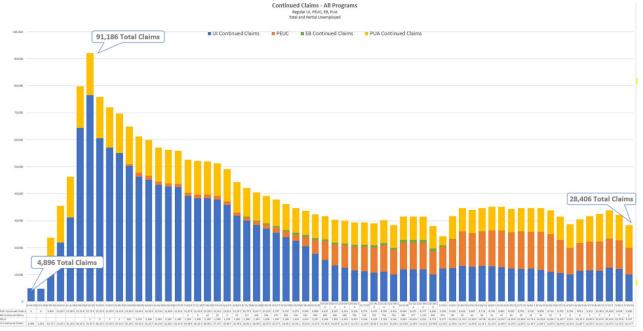


Figure 3

# BENEFIT PAYMENTS

Claims Payment Processing										
Week Ending	All UI Claims Paid	All UI Payments	PUA Claims Paid*	PUA Payments	Total Payments Issued	Trust Fund Balance				
April 3	18,546	\$6,141,499	8,330	\$5,342,378	\$11,483,877	\$205,787,117				
April 10	19,350	\$6,663,758	8,765	\$4,248,179	\$10,911,937	\$203,340,379				
April 17	19,843	\$6,776,296	9,687	\$6,862,060	\$13,638,356	\$201,307,270				
April 24	19,696	\$6,643,846	9,289	\$6,479,552	\$13,123,398	\$199,587,137				
May 1	20,027	\$6,790,786	6,914	\$4,506,283	\$11,297,069	\$221,440,383				
May 8	19,221	\$6,374,974	8,477	\$5,064,586	\$11,439,560	\$222,535,621				
May 15	17,390	\$5,705,828	5,647	\$3,335,015	\$9,040,843	\$220,883,739				

\*Only identifies payments issued and may include multiple benefit weeks being paid to one claimant.

### Figure 4

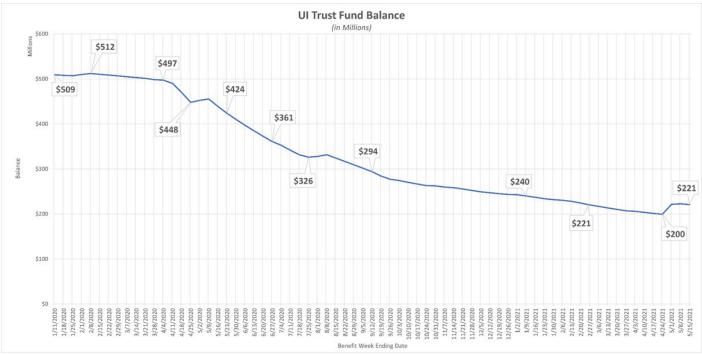
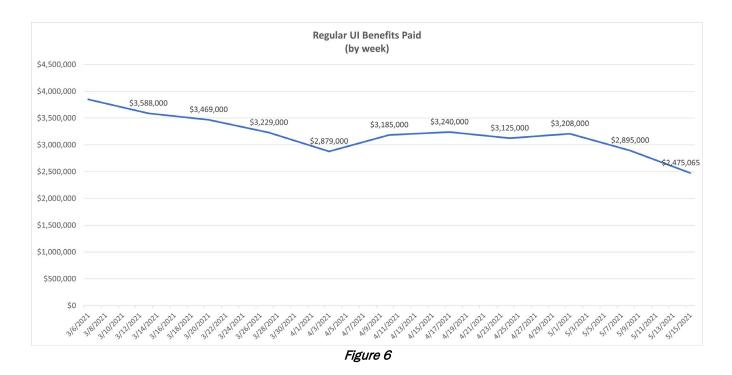


Figure 5

\*the increase in the UI Trust Fund balance is attributed to Q1 contributions made by employers.



# CALL VOLUME Call Volume Summary Average Agents Average Calls Per Day Average Length of Call Average Hold Time 105 4,225 12:00 17:08

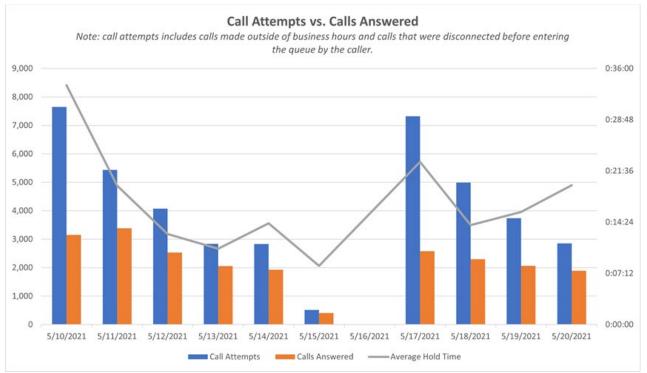


Figure 7



# FRAUD DETECTION

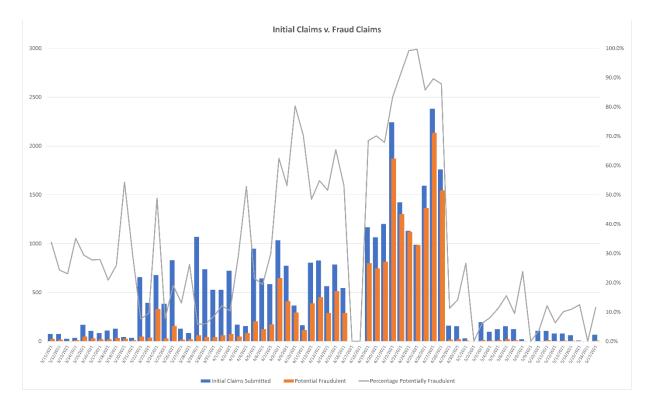


Figure 9