

State of Vermont
Department of Labor
Office of the Commissioner

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To: Vermont General Assembly
From: Commissioner's Office, Department of Labor
Date: June 9, 2021
Subject: Unemployment Insurance Weekly Update

During the benefit week ending May 29th there were 22,503 weekly claims filed. This is a decrease of 1,215 continued claims filed over the previous benefit week. During the week ending May 29, \$9,122,279 in benefits were paid out to claimants.

Claimants who received benefits during 2020 are eligible to enroll in free identity protection and credit monitoring services through the State's vendor, IDX in response to the 1099 incident that occurred earlier this year. Claimants were mailed letters with information about IDX services, including a unique code to enroll in services online. The enrollment code included in the letter from February is still valid and claimants may use that code to enroll online. However, if claimants do not have the letter but believe they are eligible to enroll, they may check their eligibility and enroll via phone by contacting the IDX claimant assistance line at 833-726-0943. Claimants who do not have the enrollment code will not be able to enroll online and must call. The enrollment deadline has been extended to June 18, 2021.

Links and Resources:

- [UI Work Search \(including FAQs\)](#)
- [Report UI Fraud](#)
- [Opening a New Benefit Year](#)
- [Report a Refusal to Return to Work](#)
- [UI "How-To" video library \(applying for benefits, reopening a claim, submitting weekly claims\)](#)
- [Workforce Development services \(online job board, workshops, events, and local staff\)](#)
- [Vermont Job Link](#)
- [CARES Act UI Extension FAQ](#)
- [UI Updates Page \[Newsfeed\]](#)
- [Appealing UI Claim Determinations](#)
- [UI Adjudications Process](#)

Career Resource Centers (for Workforce Development services):

- **Barre-Montpelier:** 802-476-2600
- **Bennington:** 802-442-6376
- **Brattleboro:** 802-254-4555
- **Burlington:** 802-863-7676
- **Middlebury:** 802-388-4921
- **Morrisville:** 802-888-4545
- **Newport:** 802-334-6545
- **Rutland:** 802-786-837
- **Springfield:** 802-289-0999
- **St. Albans:** 802-524-6585
- **St. Johnsbury:** 802-748-3177
- **White River:** 802-295-8805

UNEMPLOYMENT CLAIM

Continued Claims Filed								
Week Ending	4/10	4/17	4/24	5/1	5/8	5/15	5/22	5/29
Regular UI	11,407	11,594	11,522	12,595	12,135	10,177	8,502	7,617
PEUC	10,352	10,699	10,670	10,826	10,558	9,747	8,392	8,141
EB	6	5	5	3	5	2	5	10
PUA	8,763	9,412	10,364	10,480	9,458	8,480	6,819	6,735
Total	30,528	31,710	32,561	33,904	32,156	28,406	23,718	22,503

Figure 1

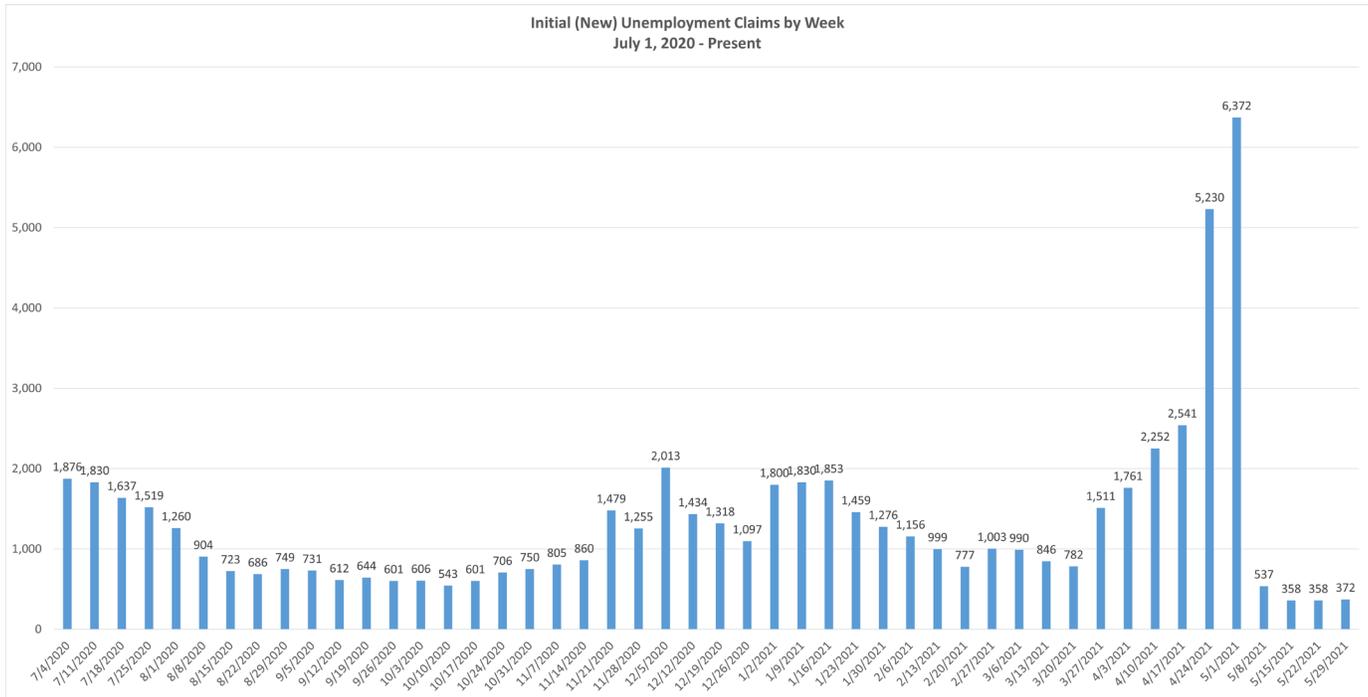


Figure 2

The data presented in this publication represents unofficial information collected from a variety of sources, and is being provided in order to ensure transparency, the freedom of information, and a well-informed public. While it is accurate to the extent ascertainable by the Department at the time of publication, it has not been subject to inspection or validation, and does not constitute verified employment data for the purposes of required reporting and formal release. This data is for the sole purpose of informing the public and shall not be recreated or reposted in any way, without this disclaimer. The information provided herein is not related in any way to the certified data provided to the U.S. Department of Labor.

Continued Claims - All Programs
Regular UI, PEUC, EB, PUA
Total and Partial Unemployed

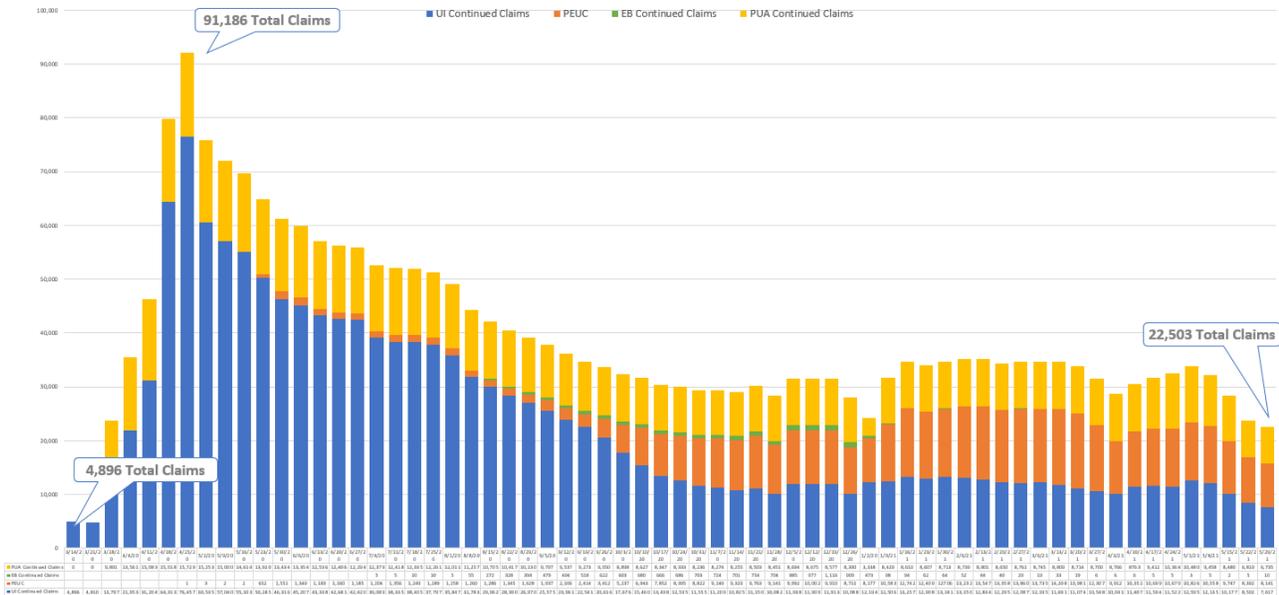


Figure 3

BENEFIT PAYMENTS

Claims Payment Processing						
Week Ending	All UI Claims Paid	All UI Payments	PUA Claims Paid*	PUA Payments	Total Payments Issued	Trust Fund Balance
April 17	19,843	\$6,776,296	9,687	\$6,862,060	\$13,638,356	\$201,307,270
April 24	19,696	\$6,643,846	9,289	\$6,479,552	\$13,123,398	\$199,587,137
May 1	20,027	\$6,790,786	6,914	\$4,506,283	\$11,297,069	\$221,440,383
May 8	19,221	\$6,374,974	8,477	\$5,064,586	\$11,439,560	\$222,535,621
May 15	17,390	\$5,705,828	5,647	\$3,335,015	\$9,040,843	\$220,883,739
May 22	15,153	\$5,062,438	6,381	\$4,095,456	\$9,157,894	\$220,592,849
May 29	14,219	\$4,815,589	6,841	\$4,306,690	\$9,122,279	\$218,784,885

*Only identifies payments issued and may include multiple benefit weeks being paid to one claimant.

Figure 4

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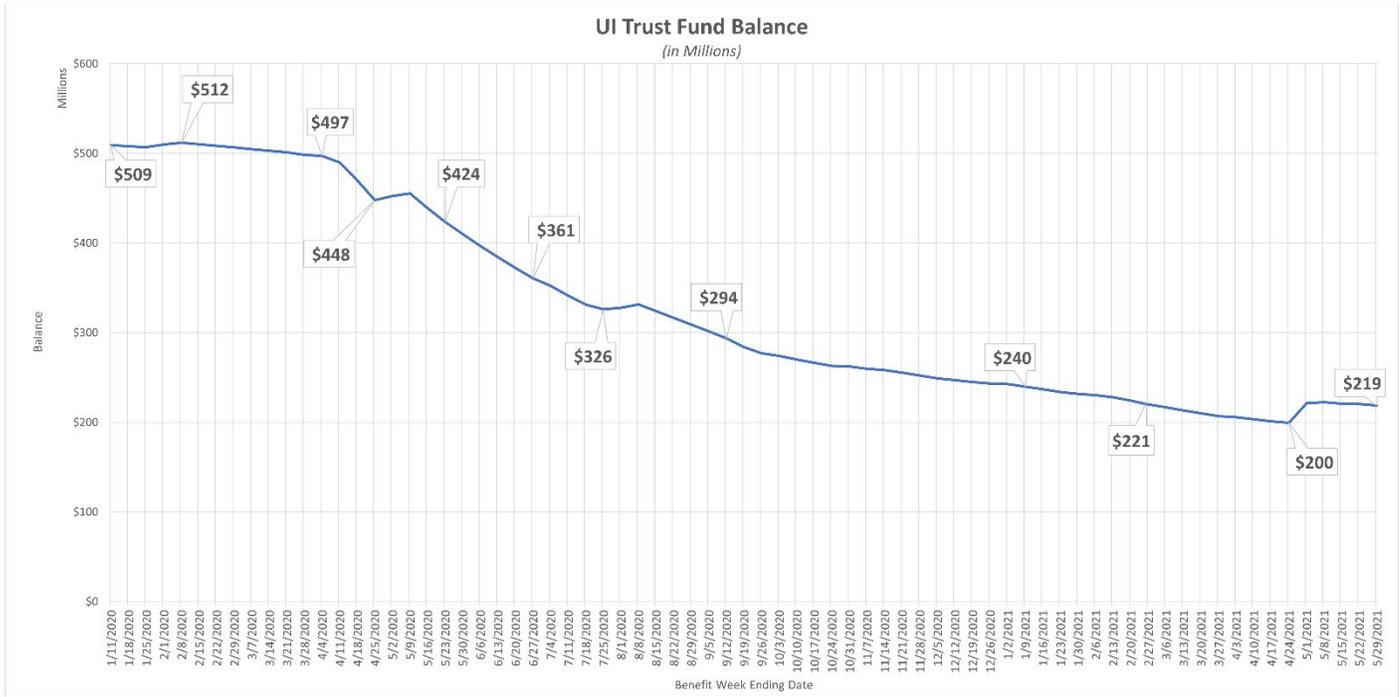


Figure 5

*the increase in the UI Trust Fund balance is attributed to Q1 contributions made by employers.

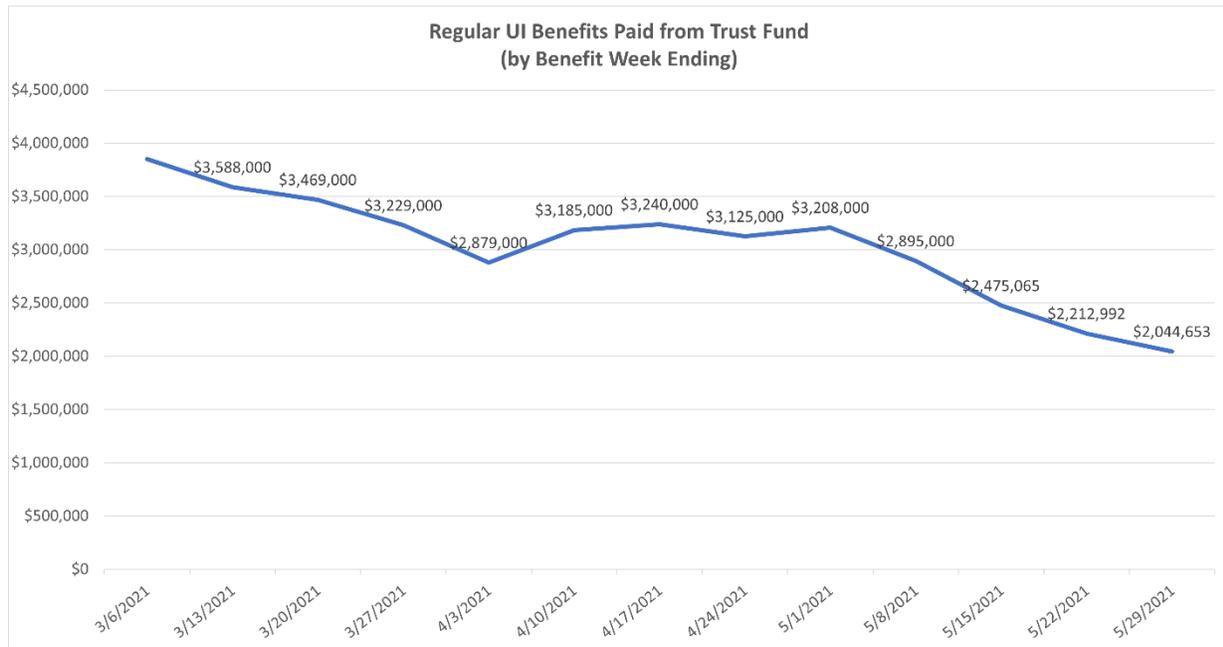


Figure 6

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CALL VOLUME

Call Volume Summary			
Average Agents	Average Calls Per Day	Average Length of Call	Average Hold Time
97	2,640	14:43	17:50

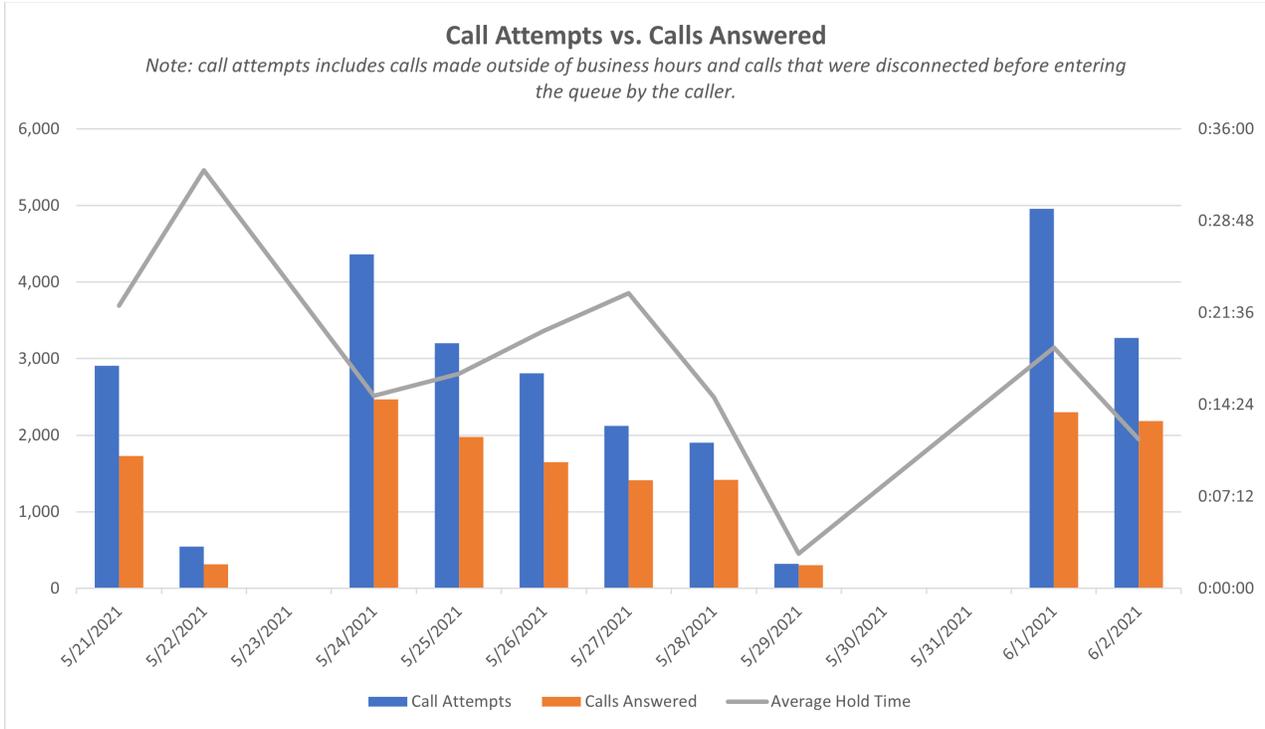


Figure 7

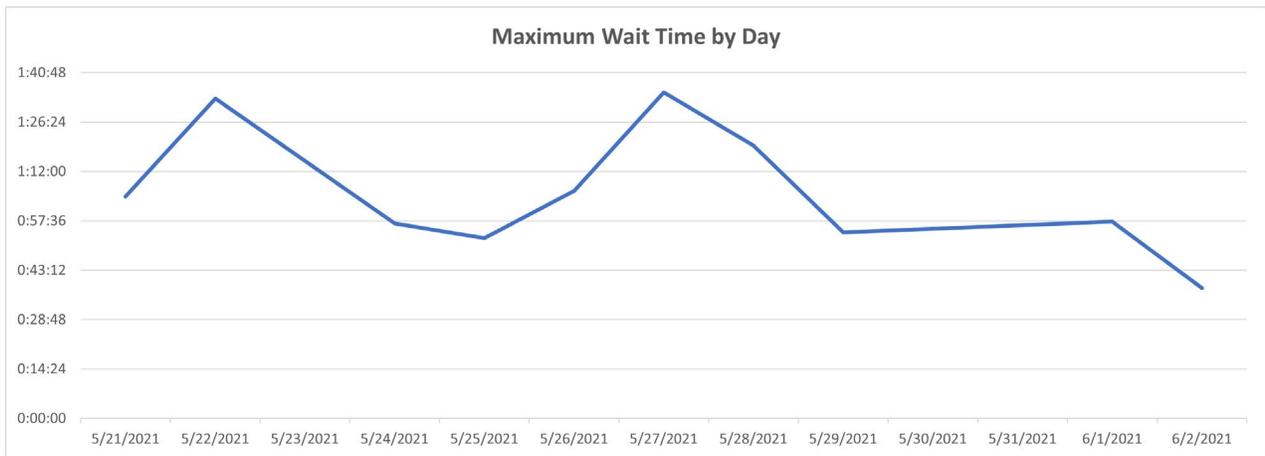


Figure 8

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FRAUD DETECTION

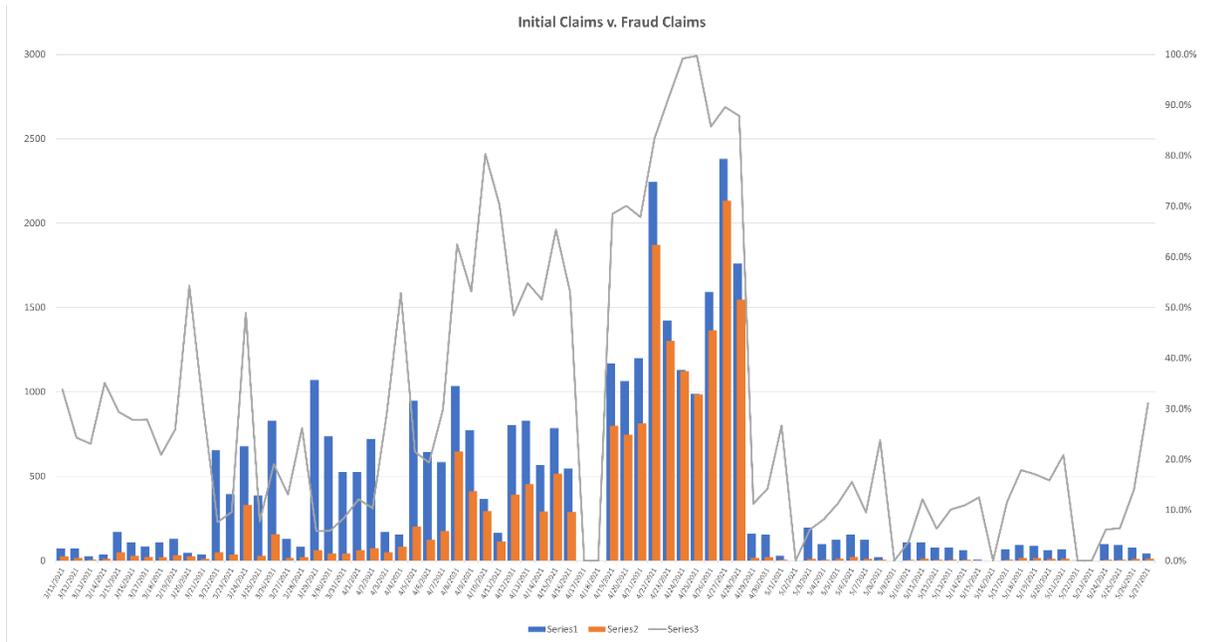


Figure 9

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