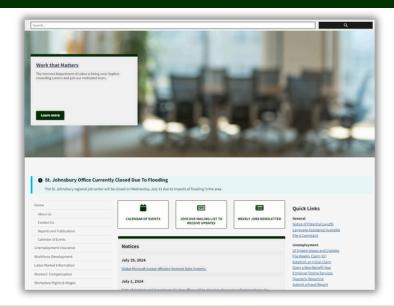


# Employer's Guide for Filing a Quarterly Report

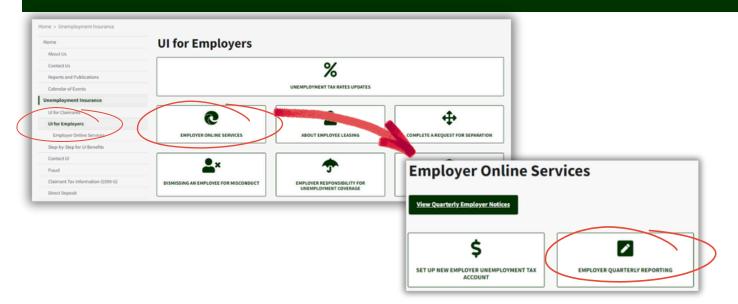
#### 1. Go to the Vermont Department of Labor website.



The website for the Unemployment Insurance and the Vermont Department of Labor (VDOL) is <u>www.labor.vermont.gov.</u>

Before starting this process, have all quarterly reporting information ready and available.

### 2. Open "Employer Online Services"

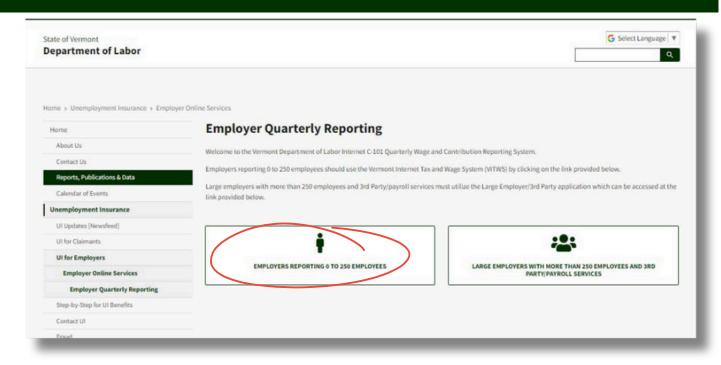


To open the online reporting system, VITWS, go to UI for Employers found in the left-hand sidebar of the webpage. Then choose Employer Online Services.

On the Employer Online Services page, choose Employer Quarterly Reporting.

**Please note:** To access the Employee Quarterly Reporting page directly, navigate to https://labor.vermont.gov/unemployment-insurance/unemployment-information-employers/employer-online-services/employer.

#### 3. Choose the Number of Employees



Choose Employers Reporting 0 to 250 Employees.

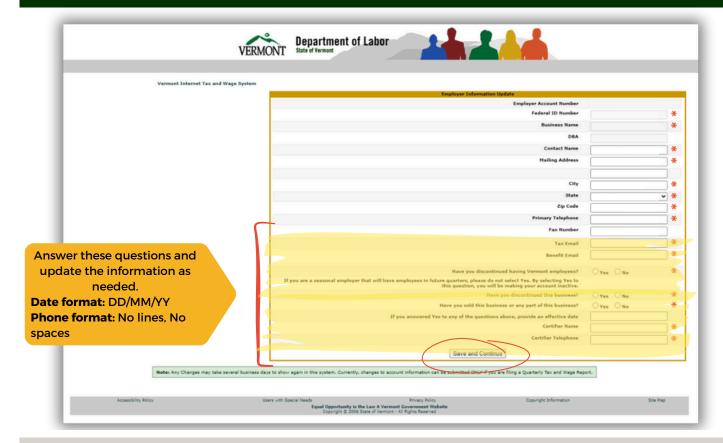
**Please note:** For those employers with more than 250 employees, it is not possible to file a quarterly report in VITWS. Please go to <u>C-29-3rd-party-on-line-reporting-specs.pdf</u> for more information.

#### 3. Enter the Employer Account Number and Password



All new employers will be prompted to create a new password. Retain this password for your records; it can be used when filing in the future. Returning users will enter their previously established password.

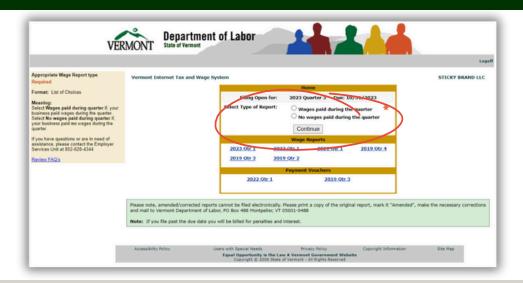
# 4. Review Your Unemployment Account Information



Read through this screen and update any outdated information. If you answered "Yes" to any of the questions, you must provide an effective date. Once all changes have been made, click on Save and Continue.

Please note: Moving forward, all questions with an asterisk (\*) are required.

#### 5. Select the Type of Report - Wages or No Wages



- If wages **WERE NOT** paid during the quarter, select "No wages paid during the quarter." This is also called a Zero Report. Click "Continue" and proceed to Step #6 on the next page.
- If wages **WERE** paid during the quarter, select "Wages paid during the quarter," click on "Continue" and proceed to Step #7.

# 6. No Wages Paid - Certify the Report is Correct



To certify that the information is correct, enter the Name of the Preparer, the Title of the Preparer, and the Preparer's Telephone Number. Choose "Yes." When complete, click on "Submit Wage Report."

# 7. Wages Paid - Choose Method of Data Entry



If wages were paid during the quarter, choosing "Wages Were Paid" in Step#5 would generate the wage report to proceed to the page above. Choose how you would like to share the wage data by clicking on "Manual entry," or "Upload my own file." For more information about the file specifications, click on the link for VITWS Upload Specifications (<a href="https://labor.vermont.gov/vermont-internet-tax-and-wage-system-frequently-asked-questions">https://labor.vermont.gov/vermont-internet-tax-and-wage-system-frequently-asked-questions</a>). Click "Continue."

- For "Manual entry" proceed to Step #8.
- For "Upload my own file" proceed to Step #9a.

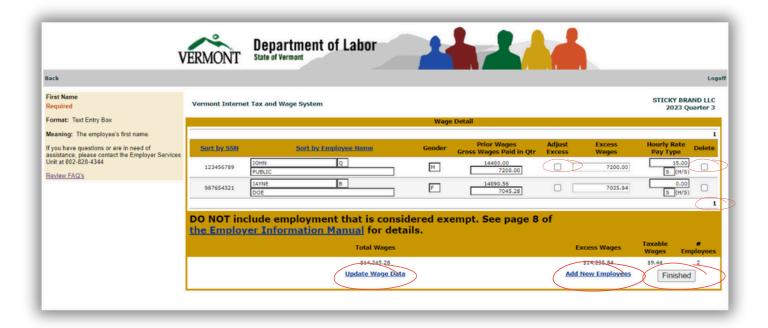
# 8. Manual Entry - Add the Current Quarter Wages

Check the wage data for each of the business's employees listed in the chart as seen in the screen below.

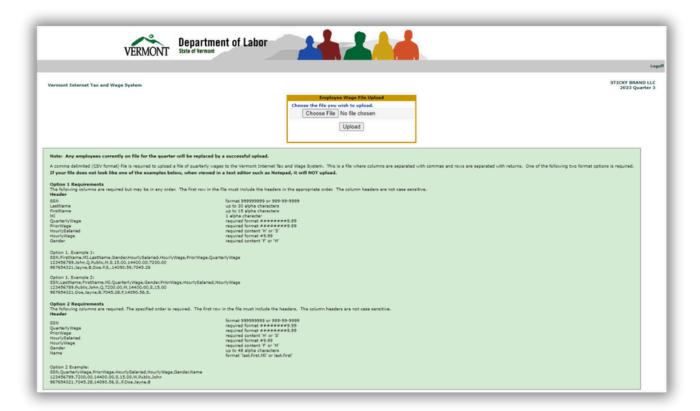
- To add additional employees, click on "Add New Employees." Apply 0.00 as prior wages for each new employee or their record will not be added.
- To correct the listed wages, click on "Update Wage Data."
- To remove an employee(s) from the report, check on the "Delete" box and then click on Update Wage Data.
- To update excess wages, click on the "Adjust Excess" box and provide an updated amount in the excess wages box. Do not use this option unless you are sure that the changes must be made.
- Check the number in the lower right corner of the report, this indicates the number of pages in the report.

Once all of the information is correct, click on "Finished."

Proceed to Step #10.



# 9a. Upload My Own File Option



To upload a file that contains wages, please ensure the file meets the format requirements of one of the two options **exactly** as listed above in the green section. Click on "Choose File" to select the file from your computer, then choose "Upload."

# 9b. Confirm Uploaded Data is Correct



Once the report has uploaded successfully, check the information to ensure it is correct. To save the uploaded data into VITWS, click on "Save Wages."

# 10. Finish Report Upload



To complete the wage report upload, click "Finished."

# 11. Review Wage Detail



Check to confirm the employee data on this page is correct. If any changes need to be made, click on "Make Changes." Once correct, click on "Continue."

# 12. Confirm Number of Employees



For each month, type in the total number of full and part-time employees who worked or received pay subject to UI taxes for the payroll period which includes the 12th of the month. Once this information is entered, click on "Save and Continue."

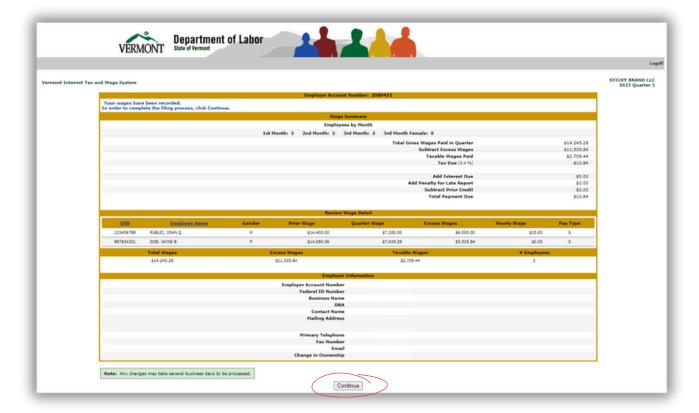
# 13. Confirm Wage Summary



Read through the wage summary. Make a note of the Total Payment Due. To submit the report, type in the Name of the Preparer, the Title of the Preparer and the Preparer's Telephone Number. Certify the summary provided is correct and click on "Submit Wage Report."

Please note: Certifying and submitting your report finalizes the report and completes the quarter. Once this is done, you will no longer be able to edit the report for this quarter. If you need to make changes to your report after it has been submitted, contact the Employer Services Unit at (802)828-4344.

# 14. Final Submission of Report



This screen is a summary of the wage report submitted.

To complete your submission, click on "Continue."

# 15. Payment Options



Select to pay by electronic payment or paper check.

If you choose electronic payment, go to Step #17.

If you choose paper check payment, go to Step #16.

#### 16. Finish Application - Check Payment

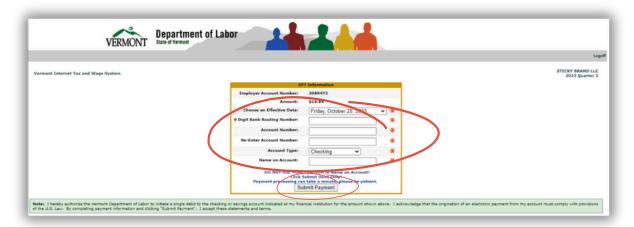


Your quarterly wage report is not complete until you complete your payment by clicking on the Continue button. The Department of Labor must receive your payment.

Make a note of the confirmation number found on this screen. Print out a copy of your payment voucher using the link on this screen. Send that along with your check (include your seven-digit account number on the check). Mail all payments to Vermont Department of Labor, P.O. Box 132, Brattleboro, VT 05302-0132.

You must click on "Continue" to complete your quarterly report.

# 17. Finish Application - Electronic Payment



Provide the bank account information (must be a checking or savings account) associated with the electronic payment, including the type of account and the name on the account. Once this information is complete, click on "Submit Payment." Please note, processing may take a few minutes. Only click on the submit button once!

A confirmation screen will then appear. Make a note of your confirmation number and print a copy of the report (provided via link) for your records. Click on the "Continue" button to complete your payment.

If there is an error message, refer to page 11 for troubleshooting support.

# **Troubleshooting**

- 1.I received an error message when making an EFT payment. How do I fix it?
  Return to Step #15 and select paper check. Either make a one-time ACH debit payment by choosing this option on the online Employer Services page or mail a paper check to the Vermont Department of Labor, P.O. Box 132, Brattleboro, VT 05302-0132.
- 2. It doesn't look like my payment is complete. What should I do?

  It is necessary to keep clicking on the Continue button until there isn't a Continue button at the bottom of the screen.
- 3. How do I correctly delete an employee? In order to delete an employee, all fields connected to that employee must be filled in. See Step # If an employee is listed who does not work for your organization, contact Employer Services by calling (802)828-4344 for assistance.
- 4. How do I remove an employee listed on my report that has never worked for us? If an employee is listed who does not work for your organization, contact Employer Services at 802-828-4344 for assistance.